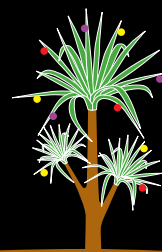




Kumara Vine

Vol 33, December 2010



COMMUNITY
WAIKATO

"Supporting strong communities"

Hei tautoko kia tuu pakari ai ngaa haapori

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E koropiko ana ki ngaa whakahaunga tika
aa Te Atua kaha rawa, aa, kooia nei te Kiingi
koroora e manawanui nei I te hunga manawa
poouri, e whakahi nei I te hunga ngoikore.
Kia whakapaingia toona ingoa I ngaa waa
katoa.

E whakahoonore ana I a Kiingi Tuuheitia e
noho mai naka I runga I toona taumata tapu o
ngoona maatua o ngoona tuupuna.

Kaa maawhiti raa te titiro ki runga ki ngaa
marae maha o te motu.

Haaere koutou ngaa piki kotuku, haaere
koutou ngaa kuru pounamu, haaere koutou
ngaa kaakaa wahanui o runga I ngaa marae.

E ngaa mana
E ngaa reo
E ngaa karangatanga maha o too taatou motu
Teena koutou, Teena koutou, Teena
koutou katoa

Teena taatou I roto I teeneki waahanga oo te
tau, ara, taatou e ahu nei ki roto I ngaa raa o te
Kirihihmete. Maa te waahi ngaro, koutou, ara
taatou e manaaki, e tiaki I roto I ngeenei ra.

2010 is drawing to a close and I am often
reminded at this time of the year as we
head off to spend time with whaanau and
loved ones, of a well known saying that was
spoken by a Ngaati Maniapoto chief to Kiingi
Taawhiao before he set sail for England.

Kia hora te marino
Kia whakapapapounamu te moana
Kia tere te kaarohirohi
*May the calm be widespread, and the sea
glisten like the precious greenstone
And may the shimmer of summer dance across
your path.*

Noho iho raa i raro i ngaa Manaakitanga o te
waahi ngaro
Naaku
Naa too koutou mookai

Pita Te Ngaru

**Kaumaatua
Community Waikato**



From the CE's desk



*Tena koutou katoa, seasons greetings to our
Waikato communities and beyond*

**Networks are a key to
collaboration and our
region is unique!**

I've been thinking about what to say at the
celebration of the Terms of Reference agreed
to by the Te Awamutu Health & Welfare
Forum and I couldn't go past my belief in the
value of networks and the excitement of the
collaborative projects they so often give birth
to.

So I offer our compliments to all of you who
have made the time in your extraordinarily
busy work lives to attend network meetings
over this past year. And a big thank you to
their organisations for supporting them too.

Organisations that allow their staff
time for networking are strategic; they
understand that networks are a place to
build relationships that will enhance their
own work, build their knowledge base and
allow them to provide better services to their
community. Those relationships also support
the development of the whole community
sector.

What is the benefit to you of the networks?

Some of the benefits are personal –
networking gives staff the opportunity to
find out who works in the sector, what's
happening around the region, share what
their organisation is doing and their own
challenges and issues. They can get peer
support, advice and relevant information.

How does their organisation benefit?

Networks provide the opportunity to
promote the organisation and its work. They
build knowledge about who else is working
in the field and what services they provide.
They might find out about funding they
hadn't heard about, different ways of doing
things, new tools and resources.

How do networks benefit the community?

The opportunity to meet with a group you
trust and to explore issues you have in
common can result in amazing collaborative
projects some of which will transform
the lives of the people we work with. For
example: the Te Kuiti Health & Welfare
Forum and the Thames Agewise Network
simultaneously started working on an issue
of key importance to their parts of the region
– the issue of lack of access to services for
rural people because of a lack of affordable or
accessible transport.

From small beginnings have come
collaborative transport projects which you'll
have read about in Kumara Vine and in the
local press. Other parts of the region are
working on transport projects for rural people
and now Jenny and Sheryll are convening a
regular forum that brings the stakeholders
together – community organisations, local
authorities, Environment Waikato, the DHB,
the NZ Land Transport Agency and in one
case, a private business. We hope other key
stakeholders will also connect and engage in
these projects because they have the power
to transform our region. This is a major factor
in social wellbeing and this work started from
networking!

story continued on page 2 ...

Merry Christmas and a happy New Year to one and all, from all of us here at Community Waikato

... story continued from front page

At our meetings with the Ministry of Social Development in Wellington there is a strong emphasis on collaboration coming from the Minister Paula Bennett. Collaboration results from strong relationships, trust and the identification of common issues that require working together. Relationship building, development of trust and time to explore the issues are key features of the networks in our region and Waikato is unique in having strong networks across the region.

Our networks are an important part of strengthening the capacity of our sector to support and connect our communities.

The UNITEC Graduate Diploma in Not-for-Profit Management courses, brought to the Waikato by Community Waikato, hold courses here that have played a major role in building relationships and trust among organisations in our sector.

Technology is another way we communicate and connect and we are delighted to welcome Patrick Edwards as the new CEO of our Waikato technology centre Reliance Ltd.

Kia ora tatou to the wonderful communities of Thames, Coromandel, Hauraki, Matamata and Piako and the rest of the Waikato. Another year is nearly over and the speed of this one has been phenomenal. Once again I have been privileged to work with many agencies and on several multi agency collaborative ventures.

Everywhere I go, I see the hard work that people in our sector put into their communities. Whitianga Community Social Services Trust and their new premises has involved years of dedication and

Patrick has a strong community focus. He was Manager of the ICT Gateway in Taranaki set up by the Bishops Action Foundation. We have now merged Reliance and the ICT Gateway and this new collaboration between regions is a result of the relationships and trust we built.

Patrick focuses on the whole communication spectrum so if you want to talk about phone systems, mobiles, cloud computing or anything else that might enhance your ability to provide an excellent service give Patrick a call on 07 838 3959.

Kurt Sayer and Jarrod Dowd are the Reliance technicians in Hamilton and Kiki Ruakere is the technician in Taranaki. We welcome this alliance and hope we can support our community organisations to have the best tools to communicate, collect information, share information and produce material for their reports.

We also need to communicate with our family and friends whether via technology or in person because they're an essential part of our wellbeing. We hope you have some

commitment by several people in the Trust and the community at large and it is wonderful to see the end result. So many of you are achieving incredible results which at the end of the day make our neighbourhoods a better place to live.

Nga mihi o te Kirihimete me te Tau Hou. Haere pai atu, hoki pai mai.

I hope you all have a safe and Merry Christmas and a Happy New Year.

Sheryll FitzPatrick

great times with family and friends over the summer and that you are able to get some time to rest, relax and have some 'me' time.

From the Community Waikato whanau Meri Kirihimete ki a koutou katoa. Our best wishes to you all for a relaxing and safe holiday season and a happy new year. We look forward to working with you in 2011.

We bid a fond farewell to Cheryl, who has moved on to further her education. Cheryl noted that it was working here and with all the wonderful community groups out there that gave her the nudge she needed to fulfil a long held ambition to train as a counsellor. We wish her well.

Bonnie Ridley has stepped in as our new administration assistant until the end of the year to fill the gap left by Cheryl. Bonnie has a background in administration and accounting, has recently completed a Sports Training and Development Diploma and will next year begin a BSocSc (Social Work) at Wintec. Bonnie is very much enjoying meeting and networking with the community.



Thank you all for your continued messages of goodwill for our much missed colleague, Sandy Pokaia. Sandy is progressing well, now out of hospital and staying in a rehabilitation facility working to gain some more mobility before she finally makes it home.

Community Waikato AGM 2010

Thank you to all who attended our AGM. The enthusiasm and support for our organisation was appreciated and valued. A special thank you to Mere Balzer and Kim Atutahi, our speakers for the evening.

We bid a sad farewell to outgoing trustees Gail Campbell (outgoing chair), Bill Anderson, Sally Christie and Daphne Bell and wish them all the best for the future.



Waikato Community Organisations Multi Employer Collective Agreement set to revolutionise good employment practice in our sector.



Staff and employer representatives collectively negotiate the new MECA document
 From left: Jane Stevens - Ngaruawahia Community House, Jane Landman and Peter Boys - Hamilton East Community House, Jamie Toko - Western Community Centre, Iriaka Rauhihi - Service and Food Workers Union, Anne Ramsay - Ngaruawahia Community House, Jane Wood and Lyn Denty - Pukete Community House

Enhancing employment conditions for people working in community organisations has been the focus of a group of Waikato Community Houses for the last four years.

Staff and boards from the Pukete Community House, Hamilton East Community House and Ngaruawahia Community House have been part of a pilot project working on the development of a 'Waikato Community Organisations Collective Agreement' that gives each of the groups a set of good practice employment conditions and salary ranges that accurately reflect both the skilled work undertaken by staff and the financial realities faced by the organisations.

"We want our work to be valued but we know that its not easy to fund improvements in conditions and wages, so we wanted a process that recognised where we are at now but we knew that by working together we could move things forward gradually to a better place".
 Anne Ramsay, Manager Ngaruawahia Community House.

Discovering about how a Multi Employer Collective agreement works was a steep learning curve and working with the union movement was new to most of the participants.

"It was an exciting process. We were all learning to work together across our different sectors and experiences. The

unions were more used to working in the private sector where things are mostly bosses against workers but here we were all in it together and working together collaboratively, there is no them and us and everyone found that a great process that really reflected the strong values base we operate from in the community sector."
 Jane Wood, Manager Pukete Community House.

The group wanted to develop a set of agreements that laid out good practice conditions and gave a range of wage rates that were based on rates offered across the sector.

"For many of our community organisations we haven't had a way of setting pay rates and conditions and this agreement gives us a solid foundation for doing that, it also gives us common conditions like sick leave and holiday pay".
 Jane Landman, Waimarie Community House.

"Our sector can lead the way in good employment practice if we work on it because the way we work is based on values, not profit, so that's a great challenge for us. This collective agreement is an important step forward and a fantastic example of how employers, staff, and unions can work well together to achieve the best outcomes for everyone".
 Jane Stevens, Chair, Ngaruawahia Community House.

After reviewing the pilot all parties enthusiastically agreed to renew the agreement and to make it open to other community organisations to join. The first new group to join was the Western Community Centre and there are several more currently exploring the possibilities of joining the MECA.

"We know this is new to our sector and it will take a lot of work and explaining about how it works and what the benefits are so we will work on getting information out to the sector and we will support groups that are interested to work through the options".
 Iriaka Rauhihi, Service and Food Workers Union.

The goal is to see the MECA widely used in the community sector as a framework for valuing the work undertaken in our sector. It's about having strong, sustainable employment conditions and relationships that have caring, values based foundation.

"The bottom line is that it makes it much easier to manage employment processes and relationships when you have a clear set of agreements that you are working to".
 Jane Landman, Hamilton East Community House.

If you would like to learn more about the MECA you can contact

Iriaka Rauhihi on
 07 839 5044 or email Iriaka.
 rauhihi@sfwu.org.nz or
 Jane Stevens 07 838 1583
 Email
 jane@communitywaikato.org.nz



'Child Matters' a National Voice for Children from Hamilton



The last few months have seen major changes to a Waikato based national organisation focused on preventing child abuse. For 15 years, Child Protection Studies (CPS) has worked from Hamilton to eliminate child abuse in New Zealand, through educating adults and professionals who work with children.

In August, CPS changed their name to "Child Matters" and introduced fresh new branding and an exciting new website (www.childmatters.org.nz). In October they sent out their first electronic newsletter. So why all the changes? The change in name and branding was driven by a number of factors. "Probably the most important reason," says Anthea Simcock, CEO of Child Matters, "is that we needed to place more emphasis on the advocacy work that we do."

Child Matters' main focus has been on training, having trained around 20,000 people nationwide in approximately 850 programmes including workshops, and the NZQA accredited 'Child Protection Studies Programme' and 'Child Protection Studies Diploma'. Child Matters is the only organisation in New Zealand providing this child protection training to undergraduate level.

"Training for professionals working with children and families is absolutely critical. But Child Matters will never be able to make the scale of change needed in our communities to reverse our horrific statistics, through training alone. To make an impact this significant we need to also put more focus on advocacy – on 'Speaking up for Children', on opening the public's eyes to this issue, on promoting government and social change. We must make violence against children utterly unacceptable to everyone in our communities." Says Anthea.

At a practical level the change in name has also provided a welcome relief for Child Matters from the confusion that has long

existed between CPS, Child, Youth and Family (CYF) and Community Probation Services (Also CPS!).

It is a very exciting time for Child Matters. The new branding and website is providing the momentum that they have needed to gain greater public awareness of the issue of child abuse. They are also confident that it will help them achieve longer term sustainable funding and support from the corporate sector.

Anthea emphasized that Child Matters' reputable training programmes won't be changing as a result of the name change. "We

will however be placing more of an emphasis on working closely with organisations to ascertain their specific training needs and customizing a training plan to meet these needs. We will also be doing a lot more work alongside our training, to support the wider community and ensure every adult knows the role they have to play in keeping children safe.

To find out more about Child Matters and their upcoming child protection training you can visit www.childmatters.org.nz or contact Child Matters on 07 838 3370.

"It is easier to build strong children than repair broken men"

Frederick Douglass, US Statesman and slavery abolitionist.

Incredible Years School Age parenting programme

We have had a tremendous response to 'Incredible Years' and very successful year with 70 families completing the programme.

The Incredible Years School Age parenting programme is a professional course designed to develop positive family relationships by empowering parents of primary school aged children to manage their children's behaviour. This programme 'fills a gap'. There are a number of new and early parenting skills classes available for babies and toddlers and a variety of useful supports for parents of teenagers, but until Incredible Years became available there was little practical support for parents struggling with behavioural challenges with their primary school aged children.

The difference made for the families, schools, communities and particularly the children themselves is immense. Difference includes improved behaviour and attendance at school, happy families, parents feeling they are in control, improvement in quality of relationships both between parents, with parents and children, and between siblings.

Feedback from parents and children involved includes:

"We had a light bulb moment when we

realised our child has a problem but is not the problem."

"Jane is an excellent communicator and tutor. She addressed all aspects and problems, and supported and encouraged me with difficulties I had. A great course and a great learning experience."

"I have found the Incredible Years, being a solo dad, very helpful as we are learning new things and ways, thank you so much."

"Great to be doing this course, learning heaps, and my kids are responding really well."

This free 12 week learning programme is supported by an in-home parent coaching service and we continue to develop our other resources, including more of our staff becoming trained as Incredible Years Facilitators.

If you would like to know more about this programme please contact Jane Bisset, Manager, Life Community Services 027 432 2908 or bkj@xtra.co.nz



Operation Cover Up

By Bev Cullingford

Early in 2002, Operation Cover Up was born in the communities of Thames, Coromandel and Hauraki after we had heard of the great need for warm blankets for children in orphanages in Eastern Europe during very severe winters.

Women in our area very quickly responded and by the end of August of 2002 we sent a total of 168 blankets to Auckland en route to Eastern Europe. Along with the blankets we sent other knitted goods which were all packed into three wool bales.

This project has snowballed to the point that in early August of this year our annual Operation Cover-Up display consisted of a total of 634 blankets of all sizes, 515 jerseys, 420 hats, 399 scarves, 100 hat/scarf sets, 193 pairs of socks/slippers, 93 pairs gloves/mittens, 36 pairs pyjama's, 1010 pieces of baby wear and 11 boxes of material. This (excluding boxes of material) was packed into 11 wool bales. Unbelievable!



Each year we have a major fund raiser to go towards the cost of the sea freight of these goods. A Garage Sale nets over \$1,000 which is gratefully received plus other donations and the sale of a knitting book we have created as a fund raiser.

Each year now two 40 foot containers go to Eastern Europe containing thousands of blankets as well as many other knitted garments, games for children, stationery and toys from all areas of NZ.

In our area many older women knit and some of the Rest homes have willing knitters who provide many squares for the blankets. A single bed sized blanket has sixty three 20 cm squares made up of a grand total of 201,600 stitches!

There is an amazing amount of love and creativity that goes into these blankets which not only warm the children's bodies, but also their hearts with love. This year, a local college got their sewing students involved and they made some very creative patchwork quilts. I have been coordinator since its beginning in this area and have an amazing team of supporters who plan, knit, collect the goods, join squares into blankets, talk to groups, help with the public display and the baling each year.

We are always looking for more willing knitters and donations of wool that can be given to those who knit.

If you would like to find out more or become involved please contact Beverley Cullingford, Operation Cover-Up Coordinator, Thames, Coromandel, Hauraki Areas on 07 868 5228 or bevcullingford@xtra.co.nz



IHC Volunteer Friendship Programme

Have fun! Feel good! Make a difference!



We need more volunteers for our one to one friendship programme designed to encourage friendships to develop between people with an intellectual disability and other members of our community. It's not about doing anything differently, but rather about including someone with similar interests in your life, whether it be shopping, going to the movies, doing coffee, watching TV, playing play station, baking, working in the shed or garden, doing DIY, having a game of pool and a beer down the pub or walking around the lake. It's giving people who otherwise may not get that opportunity a chance to connect. Take this opportunity to enrich some lives. It's a great way to give back to your community and add a new dimension to your life.



Comments from some volunteers:

"The thing I really like about hanging out with my friend is that she allows me to be myself, without being judged by anyone. Being with my friend reminds me of my childhood, lots of laughing and cuddling, tickling, and playing hide and seek. We are becoming great friends the more time we spend together, which I really enjoy."

"Shane and I have been friends for three months now. When I look back on it, it seems like we completely skipped the 'volunteer' stage and went straight to being mates. Whether we're playing playstation, watching movies or rockin' the guitar, we always seem to find a way to entertain ourselves. Although we sometimes like to go out and play pool or hit the cinema, you're more likely to find us just chilling out and having a laugh."

"Being an IHC volunteer is like getting a whole new perspective on the world. We are so caught up in everyday material things that we don't enjoy the simple things that people who need support do. I now don't worry about things, if I want to dance in public I will, if I want to laugh, I will. It's a breath of fresh air. Before I joined I thought of it as one-sided, my buddy really needed me and I was there to make a difference. But after the first week I realised I needed my buddies as much as they needed me. It's a two-way thing, a bond that sits deep in your heart. I would suggest this to every age, gender and culture. It will change your life for the good. Get involved, see you there!"

Comments from a few people we support:

"She looks forward to seeing me and makes me feel special and I feel good"

"I am happy happy she likes me, I'm a nice person"

"He's my friend, he comes to see me and take me places"

"She is a beautiful person and kind to me"

"She gives me the courage to believe in myself"

"She makes me feel happy to get out and about"

"My volunteer helps me to become more independent"

To find out more about this exciting and rewarding programme please contact Susan Goodwin, Volunteering Coordinator, 07 834 7219 or susan.goodwin@ihc.org.nz or view our website www.volunteer4ihc.org.nz



Reliance Limited The Technology Gateway

Owned by Community Waikato - Here for the Community



**COMMUNITY
WAIKATO**
"Supporting strong communities"
Hei taatoko kia tauu pakari ai ngaa haapori

reliance



Reliance Ltd has experienced a few changes over the last couple of months. Patrick Edwards is the new CEO. Under Patrick's guidance Reliance has merged with the ICT Gateway, a technology project within Bishops Action Foundation in Taranaki, to create a larger presence and better service for its clients in the Waikato region.

Patrick, who prefers the phrase 'more than profit' to 'not for profit', reiterates that Reliance is a technology company created by community organisations specifically to meet the technology needs of community organisations.

"Reliance concentrates on delivering solutions which focus on the outcomes your organisation requires to deliver its services effectively, and working with you to future plan an ICT pathway that will support your organisational vision for the future".



The Reliance Team. From left Serena, Kurt, Jarrod and Patrick

Reliance offers its stakeholders full technology support and consultation services, including:

- ICT (Information Communication Technology) consultation
- Technical support
- Database support
- Hardware supply and implementation
- Strategic Partnerships with corporate companies offering reduced rates through collaboration.

For example:

1. Ricoh New Zealand – 45% discount of RRP plus 30% of servicing
2. Mobile phone, broadband, landline discounts and plans providing free group calling and up to 30% discounts on current providers
3. Remote server solution accessible to both large and small organisations offering long term cost savings and investment needs

**REMEMBER
TECHNOLOGY IS A TOOL
NOT A PROBLEM
WE ARE HERE TO HELP**



"It's the latest innovation in office safety. When your computer crashes, an air bag is activated so you won't hang your head in frustration."

Bits and Bytes Backups

TIPS for the month

Do you back up your data.....Do you remove your back up from the building? By removing your back up from your building you can ensure that in the event of a fire or theft you have the ability to recover your files.

Do you have a Server... and if so does your IT support have an image of your Server? By having your IT Team take an image of your server you can enhance any recovery time because in the event of failure, this image can be used to rebuild a new or temporary machine.

To find out more about server images or if you have any other questions about your data safety or IT needs contact one of the Reliance Team at 07 83 83 959 or info@reliance.net.nz

Open times in 2010

Community Waikato will be closed from midday
Thursday 23 December 2010 and re-opening
Monday 10 January 2011.

Attention!

Scholarships for 2011

Planning your study programme for next year?
Our 2011 Scholarship round will be opening 1 March 2011
and closing 8 April 2011.

Contact sally@communitywaikato.org.nz to register to have an
application pack sent to you automatically on the opening date,
or for any further information.

TRAINING 2011: Book those dates in for 2011

The Community Waikato Training calendar is available at the website, or
if you prefer email sally@communitywaikato.org.nz for a copy and get
some dates into your diary now

Planning your professional development for next year?

The Graduate Diploma in Not-for-Profit Management may be just the
thing for you.

Join a vibrant learning community supporting community organisation
managers and leaders. Unitec NZ's Graduate Diploma programme
in Not-for-Profit Management is a unique, part-time programme
designed for managers, coordinators, team, leader, volunteers and
board members of not-for-profit organisations. Courses are in short 3
day blocks. There are a range of papers held each year in Hamilton and
other options available at other main centres. For financial support go
to Unitec's website www.unitec.ac.nz and find out what scholarships
they offer for this Graduate Diploma Programme and keep in mind that
people working or volunteering in the sector, in the Waikato area and
doing this programme are usually eligible for a Community Waikato
Scholarship.

2011 Unitec papers on offer in Hamilton

Influencing public policy and change:

28 Feb- 2 March & 4-6 April 2011 @ Community Waikato

Values based management and leadership:

18-20 April & 18-12 May 2011 @ Community Waikato

People motivation, management and volunteerism:

13-15 June & 13-15 July 2011 @ Community Waikato

Community funding and entrepreneurship:

21-23 Sept. & 26-28 October 2011 @ Community Waikato



Do you attend or host a community network meeting in your area?

We'd love to know about it. Community Waikato is developing a
database of community networks to appear on our website. Please
let us know by emailing cwinfo@communitywaikato.org.nz with the
details of your network, or for any further information.

Networks

According to the Encarta World English dictionary networking means: 'interconnecting', a 'coordinated system of people or things that communicate with one another and work together as a unit or system', a 'gathering of acquaintances or contacts', 'the building up or maintaining of informal relationships'.

The following comments, provided by various people who were asked about the value they gain from networking, reflect these interpretations.

"I can honestly say that the networking I do during both the formal networks I attend and the occasions where I meet up with other people as a result of workshops and so forth is some of the most valuable time I spend for my organisation. I have made many links, become involved in collaborative projects and made connections that have had great mutual benefit for my community"

"Networking is a great way to catch up with people I wouldn't in a formal way"

"The simplicity of catching up informally with a wide range of people in one place"

"The raising of communal issues that otherwise may not have been recognised"

"Making and maintaining links is the most important reason (to me) for networking"

Please contact Jenny at

jenny@communitywaikato.org.nz for information about

- Child Health and Disability Forum
- Coordinators and Fieldworkers Network
- Waikato Region Community Houses Network

Please contact Sheryll at

sheryll@communitywaikato.org.nz for information about

- Transport steering group
- Hauraki, Matamata and Piako Managers Forum

Please contact Andrea at

andrea@communitywaikato.org.nz for information about

- Managers Forum



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021 1500 894 or email shelly@designbuzz.co.nz

Kumara Vine

This newsletter is produced by Community Waikato and distributed to community-based social service organisations in the greater Waikato. We welcome suggestions and contributions.

Electronic copies can be downloaded from our website www.communitywaikato.org.nz

Community Waikato is a tangata whenua, community and voluntary social service sector trust that works to support, strengthen and advocate for community-based social service organisations in the greater Waikato. Our community advisors work alongside organisations assisting with governance, planning, management, coordination of services, employment, and other issues faced by the community sector. Community Waikato also facilitates a variety of networks, provides workshops and training, act as Tindall Fund Managers and have an annual scholarship available to support people from community organisations undertaking relevant studies.

Making contact:

Editor: Sally Fenwick Ridley
Phone: 07 8381583 Fax: 07 9571981
Email: sally@communitywaikato.org.nz
Website: www.communitywaikato.org.nz
33 Victoria Street, Hamilton
and send mail to:

Community Waikato
Po Box 1367,
Hamilton 3240

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